



## **ABM Training Centre**

# **Malpractice Policy**

**Version: 1.0**

**Date: 04/02/2025**

### **1. Purpose**

This policy outlines our commitment to ensuring integrity and fairness in the delivery, assessment, and certification of all ABM Training Centre courses, including those which are ILM-accredited or. It defines malpractice, describes our procedures for identifying and dealing with malpractice, and ensures compliance with ILM and internal quality assurance requirements.

### **2. Scope**

This policy applies to all learners, trainers, assessors, and administrators involved in delivering or assessing our courses. This policy should be read in conjunction with the [ILM Managing cases of suspected malpractice in examinations and assessments](#) where applicable.

### **3. Definition of Malpractice**

Malpractice includes any deliberate action, neglect, default, or practice that compromises the integrity of assessment processes, or the validity of certificates issued. Examples include, but are not limited to:

- Plagiarism or collusion in assignments or assessments.
- Falsification of assessment records or portfolios.
- Unauthorised access to assessment materials.
- Impersonation of another candidate.
- Failure to follow assessment conditions set by ILM or ABM.
- Trainers or assessors providing undue assistance.
- Breaching confidentiality or security of assessment materials.

- Inappropriate or undisclosed use of Artificial Intelligence (AI) in assessments or assignments, unless explicitly permitted.

#### 4. Responsibilities

- **Learners** must adhere to assessment guidelines and declare their work as their own using the Learner Declaration form.
- **Trainers and Assessors** must follow quality assurance procedures and report suspected malpractice.
- **Centre Management** ensures compliance with ILM regulations and takes action against malpractice.

#### 5. Reporting and Investigating Malpractice

- Any suspected malpractice must be reported to the Centre Manager immediately.
- An investigation will be conducted, involving relevant personnel and following ILM guidelines where applicable.
- Learners and staff will be given the opportunity to respond to allegations.
- Evidence will be collected, and a decision will be made regarding the appropriate action.

#### 6. Consequences of Malpractice

If malpractice is confirmed, appropriate actions may include:

- Warning or retraining for minor breaches.
- Disqualification from the assessment or course.
- Reporting the case to ILM for further action.
- Dismissal of staff found to be involved in malpractice.

#### 7. Appeals Process

Learners or staff may appeal against a malpractice decision by submitting a formal request within **10 working days** of the decision. Appeals will be reviewed by an independent panel.

#### 8. Preventative Measures

To minimise malpractice, we will:

- Provide clear guidance on acceptable assessment practices.
- Conduct regular training for trainers and assessors on malpractice prevention.

- Implement robust internal verification and quality assurance checks.

## 9. Review of Policy

This policy will be reviewed every three years or earlier in response to changes in ILM requirements or internal processes.

Document Version History			
1.0	04/02/2025	Liz King	First Draft